

Smarter Phone Solutions

Powered by *Xeex Communications*



Xeex Communications' vPBX and vTrunk Services

vPBX is an advanced, Hosted Virtual PBX telephone system which offers **significant cost savings and productivity gains over traditional PBX or Key Systems**. vTrunk services are utilized by companies that seek cost reduction from their existing phone infrastructure. Xeex delivers state-of-the-art phone services and features with little or no equipment costs.

In addition to features normally found only in expensive PBX systems, companies can enjoy the productivity gains and cost savings of **Unified Messaging** with features like **Find-Me/Follow Me, Auto Attendant, IVR menus, Voicemail-to-E-mail, Fax to E-mail, Ring Groups, Extensions, Web Based Administration** and more, all without a physical phone system on site.

Xeex Communications' vPBX **can save you money and simplify your telecommunications and internet infrastructure by allowing all voice and data traffic to share the same connection**. In addition, with vPBX or vTrunk service, you can set your company up with unlimited long distance or extremely low per-minute rates at a fraction of the cost of traditional phone company rates.



Experience the Benefits of Xeex VoIP Solutions!

Xeex vPBX is a Hosted IP PBX telephone system that frees your business from the up-front investment, maintenance expense and growth limitations of a traditional PBX or Key System while offering cutting edge functionality at a lower cost. In addition to features normally found only in expensive PBX systems, you can now enjoy the productivity gains and cost savings of Unified Messaging with features like auto attendant, IVR menus, voicemail-to-e-mail, fax-to-e-mail, find-me/follow-me, ring groups, extensions, web-based administration and more.

Tie multiple offices together and enable remote or home workers over the Internet with digit dialing. Make all your moves, adds and changes instantly and effortlessly using any web browser. Scale to hundreds of extensions - all without the need for a PBX. Competitively priced, flat rate long distance plans are available if metered calling is more effective for your business.

Eliminate the need for multiple voice and data networks. Xeex vPBX allows your voice and data to share the same connection, saving you money by dynamically allocating bandwidth to the telephones as calls are made. Voice quality is never jeopardized, as all voice packets are given highest priority on the Xeex all optical, MPLS-enabled global backbone.

Enhance your company's image by setting up virtual phone numbers anywhere in the world. All phone numbers can be programmed to ring any extension, auto-attendant or any custom IVR menu. You can even front-end your company with an auto-attendant in multiple languages.

Enjoy 24/7 technical support. We never sleep so that you can rest easy!

Xeex vPBX Systems require almost no installation and can be totally managed by non-technical staff.

vPBX Features

- > **Company Auto Attendant with Full Featured Customizable IVR Menus** | Xeex Auto Attendant will answer the phone with a custom greeting, transfer calls to extensions, screen calls and offer directory assistance to the proper extension. The Auto Attendant supports an advanced menu management system to enable an unlimited, multi-tree interactive voice response (IVR) system.
- > **Emergency Services (E911 Support)** | E911 support is available for your primary lines.
- > **Virtual Fax** | Each Employee's phone number, as well as the Company's number, may be used as a Virtual Fax. Faxes are sent via e-mail to the recipient as a PDF or a TIFF file.
- > **Abbreviated Dialing** | Dial extension-to-extension within a company and between offices, even when dialing from out of the office.
- > **Company Directory** | Access a directory of extensions and instantly dial the party you wish to call.
- > **Use any Telephone or existing PBX Infrastructure** | Xeex services can be installed to expand and enhance an existing PBX or Key System infrastructure. Proprietary phones can now be replaced with any standard telephone, allowing cordless phones or other favorite handsets to be used in the office environment, acting as extensions of the same phone system—avoiding expensive & proprietary upgrades.
- > **Up to the Minute Call Detail via Web Browser** | Business owners/managers are able to see call activity and billing in real-time from a web browser, breaking down calls by extension or phone number.
- > **Hunt Groups** | Hunting allows a number of lines to be grouped into a "pool", so that incoming calls are directed to whichever of these lines are available.
- > **Music-On-Hold** | Music-On-Hold supports standard music file formats such as mp3 and allows music or company messaging to be uploaded via the web-portal. Each extension's ability to upload their own music-on-hold can be turned on and off by the administrator.
- > **Multiple Call Appearances** | Multiple Call Appearances allow each station to have two or more appearances of the user's primary phone number. Each appearance gives the user the ability to handle one call.
- > **Direct Connect ("Hotline")** | Direct Connect automatically dials a pre-assigned station's extension number or external telephone number whenever a user goes off-hook or lifts the handset.
- > **Call Restrictions / Station Restrictions** | This feature prevents certain types of calls from being made or received by particular stations. A wide variety of restrictions are available, covering incoming calls, outgoing calls, toll restrictions, code restrictions, and differential treatment for internal and external calls.



Increase employee productivity by up to 50%

Increased productivity is one of the primary reasons for using a Hosted PBX solution. Xeex has a feature lineup for your staff that keeps costs down, efficiency up, and employees happy whether in the office or on the road. When employees are traveling, the phone system is never far away. Xeex vPBX users are able to log in using a Softphone on their laptops, allowing calls to be made from a hotel, an airport or an Internet cafe, with most of the features from their office phone still working, as if they were still right there at company headquarters. Voicemails and faxes will be delivered to their e-mail box, or they can simply have all calls forwarded to one or multiple numbers in a hunt sequence.

You may optionally assign each employee a phone/fax number or even keep existing numbers by porting them over to your new vPBX service.

Standard Phone/Extension Feature

Each phone number or extension comes with any or all of these standard capabilities. A designated system administrator may create different feature sets or packages for any employee, office, conference room or guest phone.

- Phone Number Selection Anywhere in the US & Many Other Countries
- Multiple Phone Number Capability Per Extension
- Caller ID with Name
- Distinctive Ring
- Call Waiting with Caller ID
- 3 Way Calling
- Call Forwarding
- Call Transfer
- Speed Dialing
- Anonymous Call Rejection
- Call Return
- Voicemail with User Customized Prompts
- Message Waiting Indicator (audible and visual)
- Multiple Language Options
- Use of IP Phones, Analog Phones or Softphones
- Free On-Net Calls
- Abbreviated Dialing
- Minute Call Detail via Web Browser

Unified Messaging Features

> Web Interface for users and admin

Users are able to log in and listen to voicemail, check incoming faxes, manage find-me/follow-me, forwarding, ring lists and check on call history via an easy to use web interface.

> Personal Auto Attendant

Xeex Personal Auto Attendant will answer the phone with a custom greeting for each employee (if desired), transfer calls to the appropriate party, and take messages.

> Record Your Own Greetings via Telephone or Web Browser

Personal Greetings can be recorded and changed via telephone or web browser interface. The web browser interface will allow you to record a new greeting by using your computer microphone or by calling via any phone.

Unified Messaging Features (cont'd)

> Voicemail-to-E-mail

Voicemail messages can be set to forward to any e-mail address, and can be checked through the Unified Messaging web interface.

> Fax-to-E-mail

Each phone number can be set to work as an incoming fax line, which forwards faxes to the employee's e-mail address.

> Find-Me/Follow-Me

Each vPBX Extension has the capability of entering multiple phone numbers (office, cell, home, hotel) into a "Find-Me/Follow-Me" list. When the extension is called and is not answered within a specified number of rings, each of the numbers will be called either sequentially, randomly or according to a schedule which is configurable using the online web portal. Find-Me/Follow-Me can help lower phone bills by routing calls to a land line rather than a cell phone when the call can be taken there. It also reduces missed calls and allows calls to be retrieved while traveling, even out of the country, by entering your foreign cell phone or land line so that calls are never missed.

> Simultaneous Ring

Users are able to enter multiple phone numbers so that they ring simultaneously when a call is received. The call will be transferred to the first phone that answers it and all other phones will stop ringing. This feature allows individuals to enter, their cell phone, home phone, office phone and any other numbers, so that they have the option of which one to answer the call on.

Advanced Mobility Features

> Virtual Calling Card

Users are able to utilize their Xeex account from any phone, taking advantage of low long distance and international rates even while traveling, using a hotel phone or cell phone.

> Web and E-mail "Call Me" Buttons

Provides the user the ability to put a "Call Me" button on a web site or in an e-mail signature. When clicked, the user is prompted to enter his/her contact phone number and the system bridges both parties together.

> Web and E-mail Triggered Calls

Enables users to dial their destination phone number and the extension or phone number where they are and have the calls bridged together. This feature comes in handy while traveling – it's like having a remote control for your corporate telephone that lets you use it while you're away.

> SMS Callback

Allows the user to send an SMS (text message) to their Xeex phone number which will call them back wherever they are and allow them to dial out using their Xeex calling plan. This is a great service for overseas travelers who do not want to pay the high international rates to call home.



	Traditional PBX System	Xeex Hosted vPBX
Capital Expenditure (CapEx)	<ul style="list-style-type: none"> > PBX or Key System purchase averages \$30k - \$150k > Proprietary depreciating hardware > Installation and configuration required 	<ul style="list-style-type: none"> > Hosted PBX, no system purchase > IP Phone (or use existing phones) and VoIP Appliance > Minimal installation and configuration required
Operational Expenditure (OpEx)	<ul style="list-style-type: none"> > In-house admin or service contract > Separate voice and data networks can be costly and troublesome 	<ul style="list-style-type: none"> > Administration handled by Xeex > Combines Voice and Data networks for reduced costs and less maintenance
Phones	<ul style="list-style-type: none"> > Proprietary and expensive 	<ul style="list-style-type: none"> > Open Standards, IP, Analog
Multiple Branch Offices	<ul style="list-style-type: none"> > Multiple PBXs and private net required 	<ul style="list-style-type: none"> > Any location with Internet access is an on-net, branch office
Remote/Home Users	<ul style="list-style-type: none"> > Requires special equipment 	<ul style="list-style-type: none"> > All features available from any Internet connection > Use a softphone or IP phone
PBX Upgrades & New Features	<ul style="list-style-type: none"> > Additional investment > Installation and Service Interruption 	<ul style="list-style-type: none"> > Included with service > Automatically installed w/o interruption
Moves, Adds, Changes	<ul style="list-style-type: none"> > In-house staff or outsourced service contract 	<ul style="list-style-type: none"> > Web based point and click changes made instantly
Disaster Recovery/SLAs	<ul style="list-style-type: none"> > Service outages possible > Redundant equipment available but expensive 	<ul style="list-style-type: none"> > Xeex's fully redundant and ultra reliable network and telephone switch is maintained 24/7

Business Benefits of Xeex Hosted PBX / IP-CENTREX Solution

- > Improve productivity of remote employees
- > Save money on inter-office, long distance and international calls
- > Get big business benefits on a small business budget
- > Get enterprise PBX features
- > Hosted PBX is virtually disaster-proof
- > Eliminate maintenance costs
- > Improve client call and call history tracking
- > Improve customer support
- > Facilitate teamwork and collaboration
- > Improve / simplify phone administration
- > Eliminate technology and infrastructure risks





Xeex VoIP solutions are extremely versatile. If you have an existing phone system, vTrunk can add features and lower costs. If you need a new phone system, or want to use traditional telephones, vPBX is the turnkey solution you are looking for.

There are several scenarios where Xeex vPBX works well:

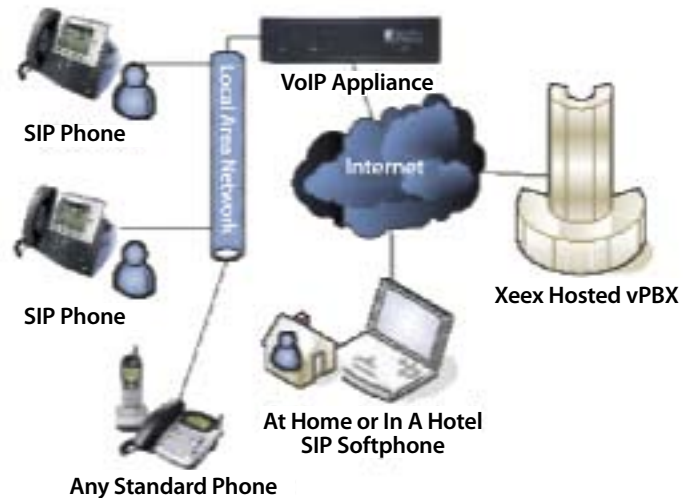
1. **When there is no phone system in place**
– Xeex can provide everything, including phones
2. **When there is a PBX System in place**
– Xeex can provide a Trunk and Enhanced Features
3. **When there is a Key System in place**
– Xeex can provide a Trunk and all PBX Features

SCENARIO 1 – 100% SIP Phone Solution (Complete VoIP Phone System)

For companies that need a full phone system, but don't want to incur the expense of a \$30k to \$300k high-end PBX. This solution provides a 100% turnkey, enterprise-grade telephone system solution, including auto-attendant, find-me/follow-me, voicemail-to-email, fax-to-email, and over 20 other amazing features. You will also be able to take advantage of the proven productivity increases of VoIP as well as cost reductions in both infrastructure, support, maintenance and long distance fees.

This solution is ideal for companies without a phone system or who are looking to replace an older system, and:

- > Want a cost effective, state-of-the-art telephone system
- > Want to save on long distance and international calling
- > Would like to connect multiple offices together seamlessly
- > Would like to easily and seamlessly add remote/home workers

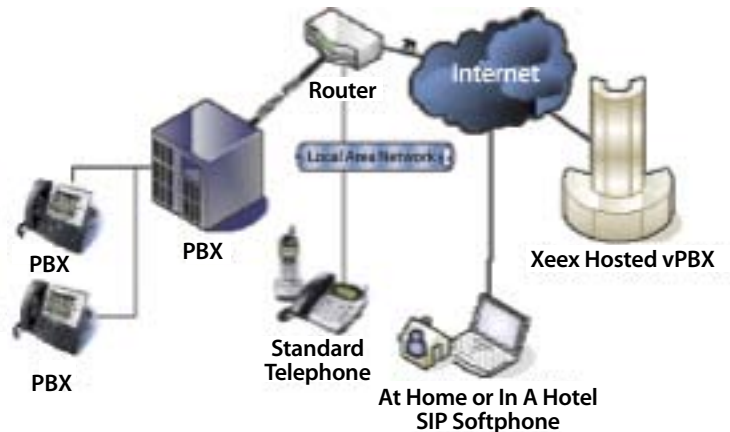


SCENARIO 2 – PBX ENHANCEMENT (ADDS FEATURES and BRINGS VoIP TO YOUR CURRENT PBX)

Companies with a current investment in PBX equipment who want to take advantage of Xeex's cost saving Trunk Replacement service and VoIP optimized data network. All Xeex vPBX Features can be utilized.

This solution is ideal for companies that enjoy the features of an existing PBX system and:

- > Want to save on long distance and international calling
- > Want to tie their PBX into new or multiple locations seamlessly without the need to invest in additional PBX equipment
- > Want to easily and seamlessly add remote/home workers
- > Want to add features to their PBX without investing in additional proprietary equipment

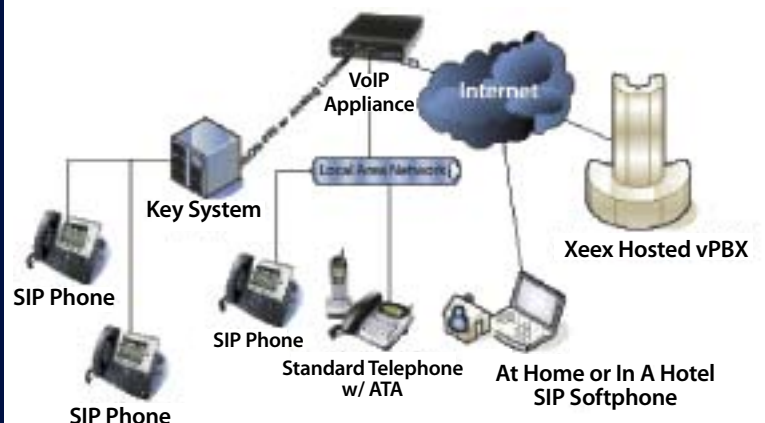


SCENARIO 3 – KEY SYSTEM ENHANCEMENT (ADDS FEATURES and BRINGS VoIP TO YOUR ANALOG / KEY SYSTEM)

Companies with an existing analog Key System who want to easily add enhanced features to their phone system, including Enhanced Voicemail (voicemail-to-e-mail), Unified Messaging, electronic faxing, as well as all currently popular VoIP phone features – while taking advantage of Xeex's cost saving Trunk Replacement service and VoIP Optimized data network. All Xeex vPBX features can be utilized.

This solution is ideal for companies with an existing Key System wanting to save money by utilizing current phones and wiring, and:

- > Want to save on long distance and international calling
- > Would like to tie their Key System into new or multiple locations seamlessly without the need to invest in additional equipment
- > Would like to easily and seamlessly add remote/home workers
- > Desire to add features to their Key System without investing in additional proprietary equipment



vPBX Lines "Hosted IP-PBX"

Configure your Hosted IP-PBX by choosing the number of lines you need and a plan for each.

\$19.99
/month

vPBX Basic Line

Great for break rooms, conference rooms and lobbies. . .

\$24.99
/month

vPBX Enhanced Line

Perfect for employees who need IP-PBX with robust features. . .

\$34.99
/month

vPBX Premium Line

Ideal for executives or power users who want to enjoy the full features. . .

vPBX Lines "Hosted IP-PBX"

- > Choose a plan for each employee, office or area that needs a phone
- > Include enhanced PBX features without the need for a phone system on-site
- > Add unlimited calling plans to any line(s) at any time
- > Choose from a variety of high-tech business class SIP phones that plug directly into your Internet connection
- > Optionally use standard telephones or cordless phones to create a vPBX system

vTrunk With "Hosted IP-PBX" Option

Configure your Virtual Trunk by selecting the number of "Trunk Lines" (concurrent voice paths), a "Minute Bundle" (if desired) and optional Add-On Features.

\$19.99
/month

Trunk Lines

Trunk Lines represent the number of simultaneous calls to the public telephone network that can be made at the same time. Trunk Lines are the virtual equivalent of lines coming in from the phone company or channels on a T1 circuit.

Per Minute Local and Long Distance

3.9¢
/minute

Flat rate USA calling is just 3.9 ¢ per minute (includes local and long distance USA calls). International calls are billed at our low international rates.

Minute Bundles

\$145.00
/month

5000 Minute Bundle

Includes 5000 minutes of local and long distance calling. Additional minutes are billed at 2.9¢

\$240.00
/month

10,000 Minute Bundle

Includes 10,000 minutes of local and long distance calling. Additional minutes are billed at 2.4¢

\$380.00
/month

20,000 Minute Bundle

Includes 20,000 minutes of local and long distance calling. Additional minutes are billed at 1.9¢

+ Add-ons

Choose these add-ons to enhance your vTrunk:

- > **Premium Features Package: \$24.99 / month**
Includes features of vPBX Premium Line (minutes not included) – see chart
- > **Virtual Voicemail Box: \$4.99 / month**
Check voicemail online or have it e-mailed to you as a sound file
- > **Virtual Phone Numbers: \$4.99 / month**
Choose a phone number in any area code and attach it to any extension
- > **Toll Free Numbers: \$4.99 / month**
Includes 100 USA toll free minutes. Additional minutes are only 4.9 ¢
- > **Virtual Calling Card: \$4.99 / month**
Call out using your Trunk from payphones, cell-phones or any phone while on the road
- > **Auto Attendant: \$54.99 / month**
Configurable using a web browser. Allows instant updates and changes.
- > **Setup Fee Per Add-On: \$9.99**

vPBX Lines & vTrunk – Packages and Options						
Package/Option	vPBX Basic	vPBX Enhanced Line	vPBX Premium Line	Unlimited USA/Canada Add-On	Unlimited International* Add-On	vTrunk Line
PRICING						
Setup	\$50.00	\$50.00	\$50.00	N/A	N/A	N/A
Monthly	\$19.99	\$24.99	\$34.99	\$34.99	\$34.99	N/A
Included Minutes (USA/Canada)	500	500	500	Unlimited	Unlimited	0
		<small>Additional Minutes 2.9C</small>				
FEATURES						
Internal Extension	✓	✓	✓			✓
Unlimited In-Network Min	✓	✓	✓			✓
Online Account Management	✓	✓	✓			✓
7 Digit Dialing	✓	✓	✓			✓
Caller ID With Name	✓	✓	✓			✓
BASIC PHONE FEATURES						
Keep Your Existing Numbers		✓	✓			✓
Choose Your Area Code		✓	✓			✓
Virtual Numbers (In Any Area Code)		✓	✓			✓
Call Waiting		✓	✓			✓
Call Forwarding		✓	✓			✓
Call Transfer		✓	✓			✓
3-Way calling		✓	✓			✓
*69 Last Caller Info		✓	✓			✓
Fax Support		✓	✓			✓
Voicemail		✓	✓			✓
International Numbers		✓	✓			✓
Toll-Free Service		✓	✓			✓
Anonymous Call Back		✓	✓			✓
Network Availability Call Fwd		✓	✓			✓
UNIFIED MESSAGING & ADVANCED PHONE FEATURES						
Softphone		✓	✓			✓
Voicemail-to-Email			✓			✓
Fax-to-Email			✓			✓
Caller ID Block			✓			✓
Call Hunt (Find-Me/Follow-Me)			✓			✓
Simultaneous Ring			✓			✓
Distinctive Ring			✓			✓
Do Not Disturb			✓			✓
Videophone Option			✓			✓
Virtual Office Option	✓	✓	✓			✓
VIRTUAL PBX FEATURES						
Programmable IVR Menus			✓			✓
Extension Dialing	✓	✓	✓			✓
ADVANCED MOBILITY FEATURES						
Web & Email Triggered Calls			✓			✓
Web Based Dialing			✓			✓
Web & Email "Call Me" Buttons			✓			✓
Virtual Calling Card			☐			☐
SMS/ANI Callback			☐			☐

☐ Can Be Added To vTrunk Lines As "Premium Feature Package" Add-On (page 10)
 * Inquire for current Unlimited World Calling Country List
 ** Additional charges apply – see Add-Ons (page 10)

